



Roof Goose Vent, LLC
345 Compass Circle, Unit 17
North Kingstown, RI 02852
(401)-522-9857

10-Year Limited Warranty

Effective Date: 01/01/2024

Product Covered: Roof Goose Vent, Roof Goose Jack and Side Wall Seal

Warranty Provider: Roof Goose Vent, 345 Compass Circle, Unit 17 North Kingstown, RI 02852.

Sales@roofgoosevent.com 401-522-9857

Coverage

Roof Goose Vent warrants to the original purchaser that the Roof Goose Vent, Roof Goose Jack and Side Wall Seal will be free from defects in material and workmanship under normal use and maintenance for a period of **ten (10) years** from the date of original purchase. During this period, Roof Goose Vent will replace any product or component found to be defective due to materials or workmanship. The Limited Warranty shall be void if the product is installed and/or maintained in a manner inconsistent with Roof Goose Vent's published installation and maintenance instructions.

What Is Covered

- Defects in materials or workmanship under normal residential or commercial use.
- Replacement parts provided by Roof Goose Vent or its authorized partners.

What Is Not Covered

This Limited Warranty does **not** cover:

- Damage caused by improper installation, misuse, abuse, neglect, accident, alteration, or modification.
- Damage caused from products that were installed on structures that were not built in accordance with applicable codes, regulations, plans, specifications and manufacturers installation instructions.
- Normal wear and tear, discoloration, fading, or weathering.
- Damage resulting from acts of God, fire, flood, or other natural disasters.
- Labor or shipping costs associated with removal, installation, or transportation of the product.

Warranty Claim Procedure

To obtain warranty service, the original purchaser must:

1. Contact Roof Goose Vent in writing at Sales@roofgoosevent.com within the warranty period and within ten (10) days of discovering the defect.
2. Provide proof of purchase (invoice or sales receipt).
3. Describe the defect and provide photographic documentation

Roof Goose Vent will review the claim and, if approved, replace the defective product or component at no charge, excluding shipping or labor costs as applicable. Removal, alteration, or disposal of the defective product or component without the express written permission of Roof Goose Vent shall void this Limited Warranty.

Limitation of Liability

This Limited Warranty is the exclusive warranty given by Roof Goose Vent and supersedes all other warranties, expressed or implied. All implied warranties, including any implied warranties of merchantability or fitness for a particular purpose, are disclaimed to the fullest extent permitted by law. Under no circumstances shall Roof Goose Vent be liable for any labor costs, tear-off or disposal costs, interior water damage or other incidental, consequential, or indirect damages arising from the use or inability to use the product.

Transferability

This Limited Warranty extends only to the **original purchaser** and is **not transferable** unless otherwise stated in writing by Roof Goose Vent, and does not create rights in any third party, including insurers, contractors, or subsequent property owners.

MANDATORY ARBITRATION AND WAIVER OF JURY TRIAL



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Except where prohibited by law, any dispute, claim, or controversy arising out of or relating to this Limited Warranty or the Roof Goose Vent product, including claims based in contract, tort, statute, fraud, or misrepresentation, shall be resolved exclusively by final and binding arbitration, rather than in court. The arbitration shall be administered by the American Arbitration Association (AAA) in accordance with its Consumer Arbitration Rules then in effect. The arbitration shall take place in the State of Rhode Island, unless the parties agree otherwise. This arbitration agreement and this Limited Warranty shall be governed by the Federal Arbitration Act (9 U.S.C. §§ 1-16) and, to the extent not preempted, the laws of the State of Rhode Island, without regard to conflict-of-laws principles. All claims must be brought in the parties' individual capacities, and not as a plaintiff or class member in any purported class, collective, or representative proceeding. Roof Goose Vent will pay or reimburse arbitration filing fees and administrative costs to the extent required by applicable law or the AAA Consumer Arbitration Rules. If any portion of this arbitration provision is found unenforceable, the remaining portions shall remain in full force and effect.